



Queensland Mining Industry Health and Safety Conference

PANEL DISCUSSION – 3:30-5:30 pm Sunday August 16th 2015

QUEENSLAND MINING INDUSTRY
HEALTH & SAFETY CONFERENCE
2015

DIRTY LINEN EXPOSURE

LEGAL EXPOSURE

LACK OF TRUST

SEEN TO BE DIFFICULT

NOT SEEN TO BE USEFUL

INFO IS POOR QUALITY

We need to share:

1. Learnings from incidents and accidents (what and why)
2. Good practice information
3. Learnings from successes

The banner features a central teal box with a list of three items. To the left and right of this box are red starburst shapes containing text. The top of the banner includes the conference title and year, along with small icons for a hard hat, earplugs, a first aid kit, a mobile phone, and a person. A small photo of two workers in orange safety gear is visible in the top right corner.

OUTCOMES – prepared by panel chair

Re: Information Needs

We need to share better so we can learn and avoid repeats

The above list of information to shares is good (note that incidents are the same as HPIs) and we should also add information about safety management systems that work well and also performance information

We should also consider, as an industry, the success of the information's use and the close out of required improvements

Consider a Centre of Excellence approach to optimising important sharing and learning



Re: Future Actions

Site and company level

Get high level commitment to openness about 'failures' – it's a business advantage

Recognise that we can share better than we do now without as much concern about the 'legal exposure'

Recognise that post event information can be 'worked with' to reduce 'legal exposure' – i.e. focusing on the information which others might need to enable them to make improvements in their own systems in the light of your accident/incident

Have open internal communication of information about incidents and accidents

Optimise the skills of front line supervisors so they understand post event information and can communicate the learnings effectively

Consider the incident investigation methods so they reduce the 'blame game' which blocks good learnings

Consider joint investigations to improve sharing and reduce redundancy of effort and the subsequent negative effects

Audit controls and systems after an incident or accident versus good practice and share the results

Within sites and companies, drive the review of the site status versus post event incident or accident information at site, company-wide and industry level

Audit corrective actions to close out reviews that are done at sites with post event information

Focus on the positive!!

Industry level

Convene an opportunity for the industry (regulators, unions and employers) to talk about ways to share

Identify the purpose of sharing and learning and, thereby, what information is required and valuable



Consider the benefits of sharing important information even though it may compromise the potential for prosecution – company reputational benefits may well exceed any prosecution risks

Recognise that we can share better than we do now without as much concern about the ‘legal exposure’

Recognise that post event information can be ‘worked with’ to reduce ‘legal exposure’

Change the industries focus from issues to learning (improve the conversation)

Benchmark the approach to sharing and learning against other industries

Look outside the industry and think with more diversity – ‘get outside the box’

Target the sharing of information on priority topics

Get the facts about incidents and accidents out fast, including any emerging lessons or “findings”, and get tripartite agreement on doing it

Use ‘enforceable undertakings’ as a way to improve sharing and learning but recognise the need to manage inappropriate name-shame outcomes

Cultivate champions for sharing that can ‘herd the cats’

Embed learnings from investigations and studies about reducing risk into the industry in competency tickets and other areas