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# BEST PRACTICES FOR ENSURING CONTRACTOR COMPLIANCE



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**2015** 





## **Increasing Site Requirement Complexity**

- Avg number of qualifications has increased since the early 2000s
- Focus on safety has meant increased training requirements which is good
- Increases administrative overhead
- Increases potential for error
- Makes viewing up-to-date & latest information difficult
- Increased Reliance on administrators who "know the job" or "know the people"



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## **#1 Staff Being Stood Down From Site**

- Typically due to insufficient qualifications, or unexpected expiry
- Often these requirements are stored in spreadsheets
- Reliance on the administrator checking these spreadsheets and not making errors
- A difficult task if you are managing a job with 50 staff with 10 qualifications each
- What does this cost you each year?

# LOST REVENUE INCREASED COSTS



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### **#1 Best Practice & Solution**

- Have a central repository of qualifications with digital copies
- Validate staff qualifications at the moment of allocation
  - Be aware of potential issues BEFORE heading to site
- Include automated checking and validation of these qualifications
- Notify Us Of Any Expiries or Issues To Act On

Staff	Job Title	Typical Roles	Department	Branch	01 Coal Board Medical	02 Standard 11 Cert	03 BMA CORE Cert	04 Qld Drivers Licence	05 S1 S2 S3
Best , Matthew	Labourer	0						<u>14-06-15</u>	
Bickford, Elizabeth	Personal Assistant / A	D						29-05-16	
Broomhall, Edward	Safety Advisor	D						19-02-18	28-09-17
Corley, Paige	Employee Services / A	D						19-05-15	
Eckert , Stephen	Labourer	П							
Lowe, Natasha	Site Services Coordina	D						14-10-14	
Nagle , Lachlan	Labourer	D						18-12-17	
Rothemund, Gregory	Safety Advisor	D			04-05-16			03-02-15	<u>25-05-16</u>
Storch, Michael	Managing Director/ A	D			22-04-17	<u>10-07-19</u>	02-05-17	27-05-16	31-03-19
Swann, Robert	Operator	D			21-05-18	<u>16-08-18</u>		02-10-17	19-09-19
Vary, Keith	Safety Advisor/ Projec	П			10-02-19	24-01-19	<u>13-08-16</u>	<u>15-12-15</u>	31-12-18
Warming, David	Field Services / Labou	П			02-03-16	<u>14-02-18</u>		<u>25-08-18</u>	10-05-17



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## **#2 Staff Assignment Is Time Consuming**

- Each site has their own specific requirements
- Staff need to manually check staff against spreadsheets
  - Prone to operator error
  - Time consuming
- Business decisions are hard ("can we take on this job in 2 weeks")
- A small error in the compliance requirements often means starting over



# HIGH ADMINSTRATION OVERHEAD LOST OPPORTUNITIES

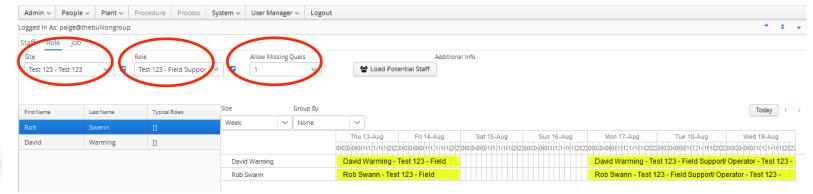
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- System should take into consideration site specific requirements
- Have a system that automatically highlights appropriate staff for the job
  - Makes job filling much faster and easier
- Be able to re-validate staff WHEN site requirements change, or have errors.
- Notify Us Of Any Issues To Act On





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#### **#3 Assets Have Needs Too...**

- Sites have specific assets requirements too
- Contractors often just take their required tools onto site
  - Do you validate these before they go onsite every job?
- What about HOURS based and KM based checks?
  - How do you know these won't expire mid job.



# LOST REVENUE UNEXPECTED ASSET DOWNTIME

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#### **#3 Best Practice & Solution**

- System needs to integrate relevant assets for the company
- Needs to auto-validate compliance just like staff
- Also needs to be "smart" and know what staff are taking to site
  - Automatically validate these items against site specific requirements
- Automatically Notify Us Of Any Issues So We Can Take Action

Asset Matrix											
	Asset	Car Registration	BMA Compliance	Radio Xstrata Newlands	Fire Extinguisher	First Aid Kit					
	Light - ID: BG01	04/11/15			28/12/15	28/12/15					
	Light - ID: BG02	08/12/13	03/05/14		28/12/13	28/12/13					
	Light - ID: BG10	28/08/15	30/09/15		28/12/15	28/12/15					
	Light - ID: BG11	01/12/13	13/05/14		28/12/13	28/12/13					
	Mick Storch - ID: REGO - 448RCH	31/12/11									
	Light - ID: BG12	01/12/13			28/12/13	28/12/13					



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### **4PS CAN HELP**

• Designed specifically by industry people to solve industry specific problems

• Helps with these 3 main issues, but also so much more than we can cover here

• If you have these issues – come and speak with us and we can go into more detail

about how we can help.



www.4ps.com.au/ 07 4944 1272

