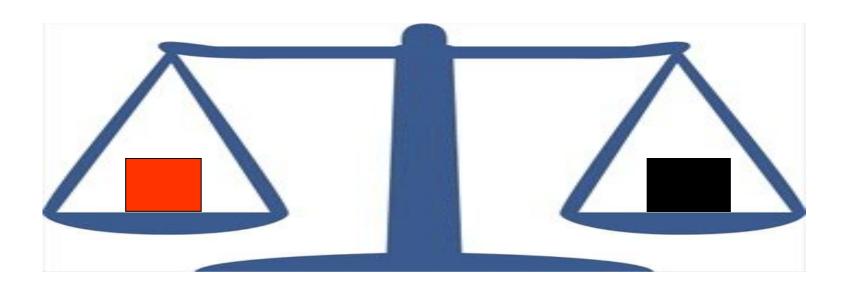


Safety Investigations:

A Cost or An Opportunity For Windfall Profits

Authors: Peter Peachey, Martin Kortlucke

Scientific & Engineering Consultants Pty Ltd



"SAFETY LEDGER"

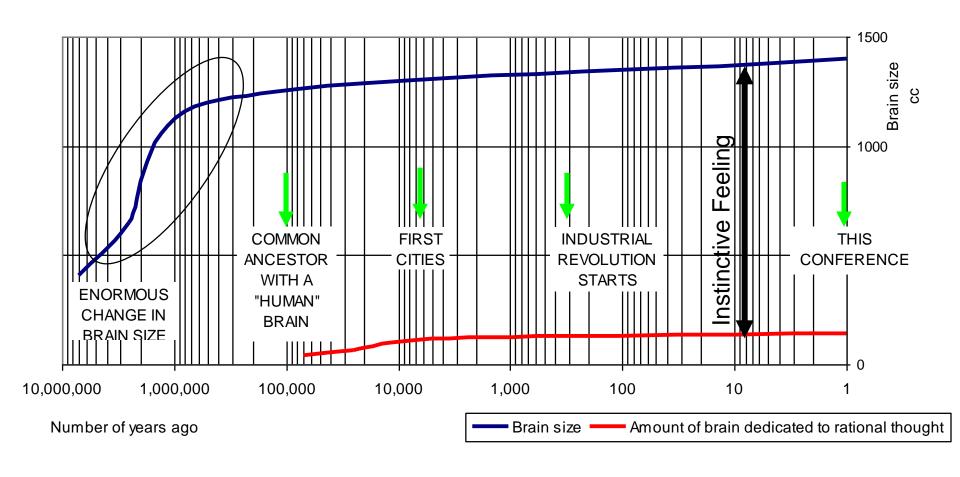
COST of not attending to safety **SAVING** of attending to safety lost production less lost production less workers' compensation payouts workers' compensation payouts insurance premium increases less insurance premium increases lost productivity less lost productivity legal fees less legal fees reduced worker morale improved worker morale emergency response fees less emergency response fees reduced company competitiveness company competitiveness medical costs less medical costs replacement worker training less replacement worker training equipment/tool repair costs less equipment/tool repair costs spoiled/damaged products less spoiled/damaged products administrative work less administrative work

There are two only cerebral processes that govern thinking, including investigative thinking:

Feelings
 (that is, instinctive <u>emotional</u> thinking)

Reason
 (that is, rational <u>cognitive</u> thinking)

Human brain size, and The amount dedicated to rational thought



Better Safety Investigations will allow you to:

»Test the safety system

»Test the business

»Detect latent faults

Root Cause is

"the most *basic* cause (or causes) that can *reasonably* be identified that management has control to *fix* and, when fixed, will prevent (or significantly reduce the likelihood or consequences of) the problem's recurrence"

Mark Paradies and David Busch:
Authors of TapRooT Root Cause Tree

Principal Cause

A better descriptive is Principal Cause which in comparison to others now commonly encountered stands higher as follows:

- Principal Cause
- Proximate Cause (from the Insurance industry)
- Root Cause
- Causation (from Negligence Law)

Information consists of 3 elements

Most worthy: **REAL-FACTS**

(Rock solid, independently verifiable concepts <u>only</u>, often certainties)

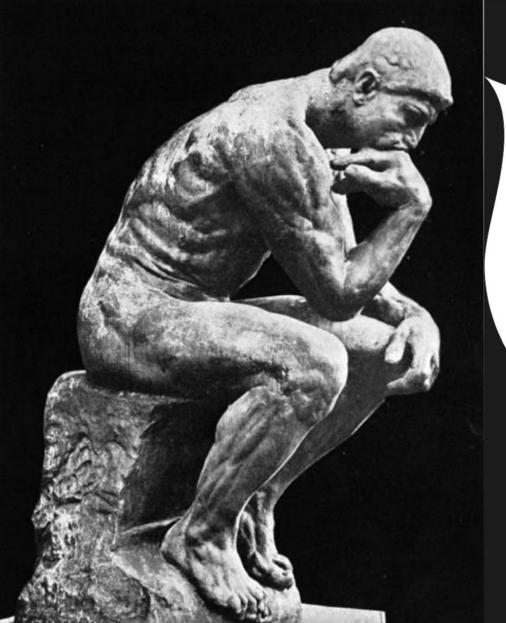
REAL-DATA

(ROPPS that's been "worked" so long it has become statistically relevant, tending towards FACTS)

Least worthy: ROPPS

(Recollections, Opinions, Perceptions, Predictions, and Spin)

LOST in ROPPS

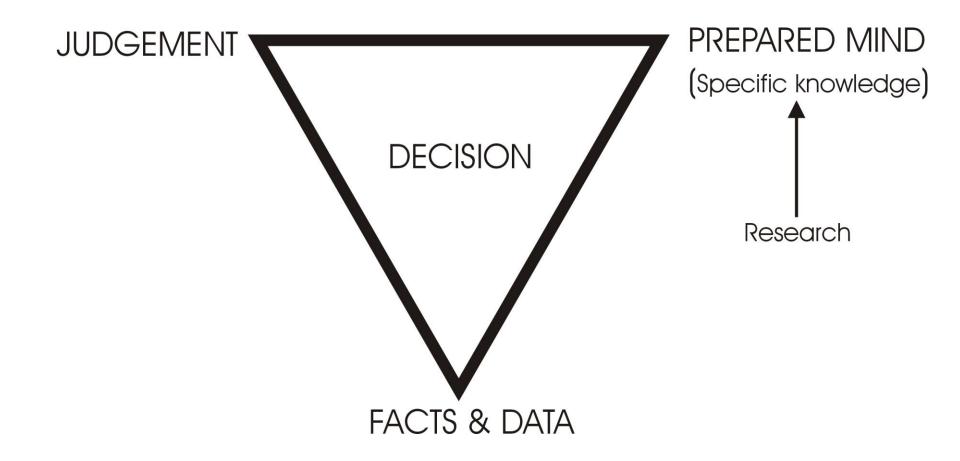


SNOW PREDICTIONS
SPIN SPIN RECOLLECTIONS

"I know that you believe you understand what you think I said, but I'm not sure you realize that what you heard is not what I meant."

Robert McCloskey Spokesperson for the United States Department of State

Decision making process



Real Research gives Real Results





Better Safety Investigations means

\$

BUT it won't happen unless you think of it yourself!