



Introduction

- Where have we come from and where are we heading?

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Scope

- The challenge – to develop a “real” emergency and crisis capability
- Evolution and development of the Emergency and Crisis Management capability at Curragh
- Capability development model
- Emergency and crisis simulation exercise

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The challenge

- “Real” versus “Hollow” capability
- The successful integration of emergency response and crisis management
- Allocating and resourcing priorities
- Evaluate and validate outcomes

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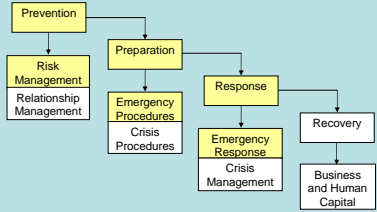
1998

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graph TD
    Prevention --> RiskManagement[Risk Management]
    Prevention --> Preparation
    Preparation --> EmergencyProcedures[Emergency Procedures]
    Preparation --> Response
    Response --> EmergencyResponse[Emergency Response]
  
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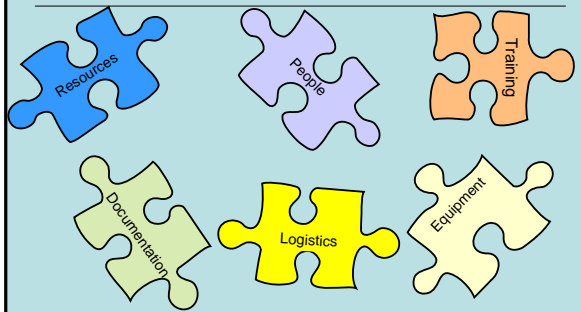
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1998 - 2002

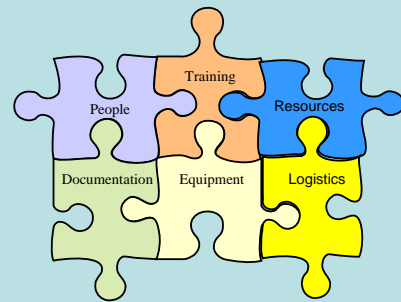


Capability model

Without a capability model



Using a capability model



Components of capability

- People
- Organisation
- Sustainment
- Training
- Equipment
- Documentation

Components of capability

- People
 - Organisation
 - Sustainment
 - Training
 - Equipment
 - Documentation
- POSTED**

Why POSTED?

- Recognition that capability is not just one component in isolation
- Raises the importance of some 'lesser' areas
- Assists in the establishment of benchmarks and KPIs
- Facilitates better resourcing and accountability

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Curragh and POSTED



People

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Curragh and POSTED



People



Organisation

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People



Organisation



Sustainment

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People



Organisation



Sustainment



Training

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Curragh and POSTED



People



Organisation



Sustainment




Training




Equipment

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Curragh and POSTED




People




Organisation



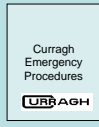
Sustainment



Training



Equipment



Curragh
Emergency
Procedures
URRAGH

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Equipment



1998

➔



2002

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Mock exercise - 2002

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Mock exercise - 2002

- Objectives
 - Involve as many external agencies as possible
 - Practice the coordination between Curragh and Wesfarmers
 - Provide a realistic training activity for the Fire and Rescue Teams
 - Test medical evacuation chain
 - Test Next-of-Kin notification procedures
 - Develop media management capability
 - Build relationships with external organisations eg. Centacare

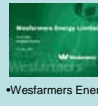
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Exercise participants


- Curragh
- Wesfarmers Energy – Perth
- Wesfarmers Curragh – Brisbane
- Curragh Coal Sales – Brisbane
- DNR&M – Rockhampton
- Police – Blackwater and Emerald
- QAS – Blackwater
- SES – Blackwater
- Industry Health and Safety Representative – Middlemount
- Blackwater Hospital
- Chubb Security – Emerald
- Blackwater Herald News
- Central Queensland News – Emerald
- Centacare counselling services – Blackwater and Emerald
- Minter Ellison – Legal firm Brisbane

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Curragh mock exercise



•Wesfarmers Energy



- Curragh
- Police
- DNR&M
- QAS
- SES
- Chubb
- Media
- Hospital

- Rowland
- Wesfarmers Curragh
- Minter Ellison
- Media

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Critical paths

Standard Emergency Plan URBAGH

Critical paths

- Medical evacuation and treatment
- Notification of Next-Of-Kin (NOK)
- Corporate communication
- Internal information flow and decision making processes

Standard Emergency Plan URBAGH







Mine exercise tests services

By ERICA SMITH

CURRAGH Mine employees and emergency services from the Blackwater area were put to the test last week with a mock emergency situation.

The simulated highwall failure allowed for a full test of emergency response procedures at the site and was the culmination of a year-long training program.

Staff at Curragh Mine have been working with Rowland Communication Group for the past 12 months on crisis preparation and training.

Rowland Communication Group public affairs manager Ken Beasley said part of the training was to prepare a crisis manual.

Mr Beasley said the mock emergency was a full day and a huge effort from Curragh's behalf to get it in place.

"It's a big investment of their time, effort and training," he said.

Taking part in the exercise were mines rescue teams, Blackwater QAS, Blackwater hospital, police from Blackwater and Emerald, Department of Mines, Contaminated, Chubb security, NIS and role playing media on site.

Public relations groups from Rockhampton and Curragh's legal representative in Brisbane also took part with the mine linking with Westfarmers Curragh in Brisbane and Westfarmers Energy in Perth and involving co-ordination and communication with stakeholders.

Mr Beasley said it was a full test of emergency response procedures.

"It was a great opportunity to identify training opportunities," he said.

"It had mutual benefits for training and for us as management, the exercise gave us an opportunity to respond to a crisis."

Mr Bailey said a debriefing was held late in the afternoon.

"We certainly got a lot out of it. We understand much better the role of the police service and the mines (operator) and we clearly need to learn a lot more about effective communication particularly to our own workforce and any next bit of any injured employees."

"It was a very intense day and very rewarding for the debriefing," he said.

"We have over a dozen people on site who are involved in mines rescue," he said.

"Part of that mines rescue is training and for us as management, the exercise gave us an opportunity to respond to a crisis."

■ **EMERGENCY RESPONSE:** A mock emergency at Curragh Mine on Thursday tests response from mine rescue and emergency personnel.

Multiple dimensions

Workplace Emergency Exercise

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Exercise outcomes

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Key learnings

- Validated the need to have fully integrated emergency and crisis plans
- Highlighted the importance of relationships
- Confirmed the value of using a capability development model

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Summary

- The challenge is important and cannot be ignored
- Progress has been made to fully integrate management into the system and remains a priority
- A POSTED type of capability model provides a strong and robust framework
- Simulations exercises are vital and necessary

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Questions?

